

## Guarantee Form

### Customer Information

Clinician's Name \_\_\_\_\_ Customer Account \_\_\_\_\_  
 Address \_\_\_\_\_ Telephone \_\_\_\_\_  
 \_\_\_\_\_ Country \_\_\_\_\_  
 Reported by \_\_\_\_\_

### Product Information (Please list all involved DENTAL RATIO Products)

Article Number	LOT Number	Placement Day (DD/MM/YYYY)	Removal Day (DD/MM/YYYY)	Position

### General Patient Information (complete this section only, if returning implants)

Patient ID No. \* \_\_\_\_\_ Age \_\_\_\_\_  F  M  
\* For privacy reasons do NOT enter the name of the patient

#### Medical Record

<input type="checkbox"/> Diabetes mellitus	<input type="checkbox"/> Psychological disorder	<input type="checkbox"/> Uncontrolled endocrine illness
<input type="checkbox"/> Radiation Tx-head/neck area	<input type="checkbox"/> Xerostomia	<input type="checkbox"/> Compromised immuno resistance
<input type="checkbox"/> Illness requiring steroids	<input type="checkbox"/> Lymphatic disorder	<input type="checkbox"/> Blood coagulation disorder
<input type="checkbox"/> Chemotherapy at time of implant placement	<input type="checkbox"/> Drug or alcohol abuse	<input type="checkbox"/> Immunologic disease

Allergies \_\_\_\_\_

Other local or systemic diseases which may be significant? \_\_\_\_\_

Smoker  Yes \_\_\_\_\_ cigarettes/day  No  No significant findings

### Implant Failure - Surgical Information (complete this section only, if returning implants)

Manuel Placement  with Handpiece Adapter

**If implant was placed and removed the same day, has another implant successfully been placed in the site during surgery?**

Yes  No

**If you experienced difficulty with inserting device/pre-mounted transfer part this occurred upon?**

Implant insertion  Removal of device from implant  Removal of implant from vial  Other \_\_\_\_\_

**Have there been present any diseases when placing the implants?**

Periodontal disease  Diseased mucous membrane  Local Infection/Subacute Chronic Osteitis  Complication in site preparation

Quality of bone	<input type="checkbox"/> Type D1	<input type="checkbox"/> Type D2	<input type="checkbox"/> Type D3	<input type="checkbox"/> Type D4
Site tapped?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable	
Profile drill used?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable	
Holding key used?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable	
Primary stability achieved?	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
Osseointegration of implant achieved?	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
Implant surface completely covered with bone?	<input type="checkbox"/> Yes	<input type="checkbox"/> No		

**Augmentation at the time of surgery?**

No  Sinus  Ridge Material used \_\_\_\_\_

**GTR membrane?**

No  Yes  Resorbable  Non-resorbable

Material used \_\_\_\_\_

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### General Information (complete this section only, if returning implant)

Hygiene around implant  Excellent  Good  Fair  Poor

#### Other circumstances?

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Trauma/Accident              | <input type="checkbox"/> Implant Fracture    | <input type="checkbox"/> Inadequate Bone Quality/Quantity |
| <input type="checkbox"/> Biomechanical Overload       | <input type="checkbox"/> Overheating of bone | <input type="checkbox"/> Previous Bone Augmentation       |
| <input type="checkbox"/> Immediate Extraction Site    | <input type="checkbox"/> Peri-Implantitis    | <input type="checkbox"/> Nerve Encroachment               |
| <input type="checkbox"/> Adjacent to Endodontic Tooth | <input type="checkbox"/> Infection           | <input type="checkbox"/> Sinus Perforation                |
| <input type="checkbox"/> Tongue (Pressure)            | <input type="checkbox"/> Bruxism             | <input type="checkbox"/> Bone Resorption                  |

#### When the implant failed there had been (check all that apply)

- |  |                                       |                                       |                                       |
|--|---------------------------------------|---------------------------------------|---------------------------------------|
| <input type="checkbox"/> Pain                  | <input type="checkbox"/> Bleeding     | <input type="checkbox"/> Swelling     | <input type="checkbox"/> Numbness     |
| <input type="checkbox"/> Mobility              | <input type="checkbox"/> Fistula      | <input type="checkbox"/> Asymptomatic | <input type="checkbox"/> Inflammation |
| <input type="checkbox"/> Increased Sensitivity | <input type="checkbox"/> Hypertension | <input type="checkbox"/> Abscess      | <input type="checkbox"/> Others _____ |
- The Prosthesis has been fitted?  No  Yes, please complete Section Prosthesis

If the implant isn't removed: Are there any indications of the following? (please tick the appropriate box)

Expansion (mm) \_\_\_\_\_ Bone loss \_\_\_\_\_ Dehiscence \_\_\_\_\_ Peri-Implantitis \_\_\_\_\_ Fenestration \_\_\_\_\_ Others \_\_\_\_\_

Please comment on why you think the implant failed / was removed

### Prosthesis Information (complete this section only, if returning abutments and restorations)

- Model  Therapy  in use
- Type of restoration?  Crown  Bridge  RPD (upper)  RPD (lower)  
 Full (upper)  Full (lower)  Telescope  Others \_\_\_\_\_
- Abutment inserted (date)       Abutment removed (date)
- Torque control device used?  Yes  No  Unknown Torque applied   Ncm
- Temporary restoration (date of insertion)       Final restoration (date of insertion)
- Did the patient follow recall instructions?  Yes  No

Comment

### Instruments (complete this section only, if returning instruments)

- Approximate number of uses (Cutting Instruments only)  Initial use  2 - 5  6 - 10  11 - 15  over 15
- Type of cleaning method  Manual  Ultrasonic  Thermodesinfection  Others \_\_\_\_\_
- Type of sterilization method  Autoclave  Dry heat  Chemiclav

Short description of incident

Please return this questionnaire, the sterilized product and include X-Rays (as appropriate).

Use a padded pouch to return items - not to follow this recommendation may result in items getting lost during shipment voiding this guarantee program.

**Autoclave all return products and label them as sterile.**

Based on the DRS Guarantee Terms and Conditions, please consider replacing the above listed products.

Signature \_\_\_\_\_ Date \_\_\_\_\_

\* When the patient ID is not anonymised in the form (and additional attachments) and contains personal information, the patient has to give a written consent.