

## Guarantee Form

### Customer Information

Clinician's Name \_\_\_\_\_ Customer Account \_\_\_\_\_

Address \_\_\_\_\_ Telephone \_\_\_\_\_

\_\_\_\_\_ Country \_\_\_\_\_

Reported by \_\_\_\_\_

### Product Information (Please list all involved DENTAL RATIO Products)

Article Number	LOT Number	Placement Day (DD/MM/YYYY)	Removal Day (DD/MM/YYYY)	Position

### General Patient Information (complete this section only, if returning implants)

Patient ID No. \* \_\_\_\_\_ Age \_\_\_\_\_  F  M

\* For privacy reasons do NOT enter the name of the patient, when the patient ID is not anonymised in the form (and additional attachments) and contains personal information, the patient has to give a written consent.

#### Medical Record

<input type="checkbox"/> Diabetes mellitus	<input type="checkbox"/> Psychological disorder	<input type="checkbox"/> Uncontrolled endocrine illness
<input type="checkbox"/> Radiation Tx-head/neck area	<input type="checkbox"/> Xerostomia	<input type="checkbox"/> Compromised immuno resistance
<input type="checkbox"/> Illness requiring steroids	<input type="checkbox"/> Lymphatic disorder	<input type="checkbox"/> Blood coagulation disorder
<input type="checkbox"/> Chemotherapy at time of implant placement	<input type="checkbox"/> Drug or alcohol abuse	<input type="checkbox"/> Immunologic disease

Allergies \_\_\_\_\_

Other local or systemic diseases which may be significant? \_\_\_\_\_

Smoker  Yes \_\_\_\_\_ cigarettes/day  No  No significant findings

### Implant Failure - Surgical Information (complete this section only, if returning implants)

Manuel Placement  with Handpiece Adapter

**If implant was placed and removed the same day, has another implant successfully been placed in the site during surgery?**

Yes  No

**If you experienced difficulty with inserting device/pre-mounted transfer part this occurred upon?**

Implant insertion  Removal of device from implant  Removal of implant from vial  Other \_\_\_\_\_

**Have there been present any diseases when placing the implants?**

Periodontal disease  Diseased mucous membrane  Local Infection/Subacute Chronic Osteitis  Complication in site preparation

Quality of bone	<input type="checkbox"/> Type D1	<input type="checkbox"/> Type D2	<input type="checkbox"/> Type D3	<input type="checkbox"/> Type D4
Site tapped?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable	
Profile drill used?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable	
Holding key used?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable	
Primary stability achieved?	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
Osseointegration of implant achieved?	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
Implant surface completely covered with bone?	<input type="checkbox"/> Yes	<input type="checkbox"/> No		

**Augmentation at the time of surgery?**

No  Sinus  Ridge Material used \_\_\_\_\_

**GTR membrane?**

No  Yes  Resorbable  Non-resorbable

Material used \_\_\_\_\_

## Guarantee Form

### General Information (complete this section only, if returning implant)

Hygiene around implant  Excellent  Good  Fair  Poor

#### Other circumstances?

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Trauma/Accident              | <input type="checkbox"/> Implant Fracture    | <input type="checkbox"/> Inadequate Bone Quality/Quantity |
| <input type="checkbox"/> Biomechanical Overload       | <input type="checkbox"/> Overheating of bone | <input type="checkbox"/> Previous Bone Augmentation       |
| <input type="checkbox"/> Immediate Extraction Site    | <input type="checkbox"/> Peri-Implantitis    | <input type="checkbox"/> Nerve Encroachment               |
| <input type="checkbox"/> Adjacent to Endodontic Tooth | <input type="checkbox"/> Infection           | <input type="checkbox"/> Sinus Perforation                |
| <input type="checkbox"/> Tongue (Pressure)            | <input type="checkbox"/> Bruxism             | <input type="checkbox"/> Bone Resorption                  |

#### When the implant failed there had been (check all that apply)

- |  |                                       |                                       |                                       |
|--|---------------------------------------|---------------------------------------|---------------------------------------|
| <input type="checkbox"/> Pain                  | <input type="checkbox"/> Bleeding     | <input type="checkbox"/> Swelling     | <input type="checkbox"/> Numbness     |
| <input type="checkbox"/> Mobility              | <input type="checkbox"/> Fistula      | <input type="checkbox"/> Asymptomatic | <input type="checkbox"/> Inflammation |
| <input type="checkbox"/> Increased Sensitivity | <input type="checkbox"/> Hypertension | <input type="checkbox"/> Abscess      | <input type="checkbox"/> Others _____ |
- The Prosthesis has been fitted?  No  Yes, please complete Section Prosthesis

If the implant isn't removed: Are there any indications of the following? (please tick the appropriate box)

Expansion (mm) \_\_\_\_\_ Bone loss \_\_\_\_\_ Dehiscence \_\_\_\_\_ Peri-Implantitis \_\_\_\_\_ Fenestration \_\_\_\_\_ Others \_\_\_\_\_

Please comment on why you think the implant failed / was removed

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### Prosthesis Information (complete this section only, if returning abutments and restorations)

- Model  Therapy  in use
- Type of restoration?  Crown  Bridge  RPD (upper)  RPD (lower)  
 Full (upper)  Full (lower)  Telescope  Others \_\_\_\_\_
- Abutment inserted (date)       Abutment removed (date)
- Torque control device used?  Yes  No  Unknown Torque applied  Ncm
- Temporary restoration (date of insertion)       Final restoration (date of insertion)
- Did the patient follow recall instructions?  Yes  No

#### Comment

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### Instruments (complete this section only, if returning instruments)

- Approximate number of uses (Cutting Instruments only)  Initial use  2 - 5  6 - 10  11 - 15  over 15
- Type of cleaning method  Manual  Ultrasonic  Thermodesinfection  Others \_\_\_\_\_
- Type of sterilization method  Autoclave  Dry heat  Chemiclav

#### Short description of incident

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Please return this questionnaire, the sterilized product and include X-Rays (as appropriate).

Use a padded pouch to return items - not to follow this recommendation may result in items getting lost during shipment voiding this guarantee program.

**Autoclave all return products and label them as sterile.**

Based on the DRS Guarantee Terms and Conditions, please consider replacing the above listed products.

Report of claim analysis requested?  Yes  No

Signature \_\_\_\_\_ Date \_\_\_\_\_

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